

ETHER COVER

EXTENDED WARRANTY AND SUPPORT PACKAGE



WHAT DOES IT INCLUDE?

- In addition to the standard two year warranty a further three years (total five years).
- Free of charge annual re-calibration and Health Check for four years commencing at the end of year one.
- Two free of charge battery swaps within the five year period.
- Guaranteed Fast Repair.
- FOC Software upgrades within the five year period.

THE DETAILS

EXTENDED WARRANTY:

All ETHER NDE instruments are supplied with a standard two-year warranty, but ETHER COVER extends coverage to a full five years.

FREE OF CHARGE CALIBRATIONS:

At the end of year one, year two, year three and year four you are able to return you ETHER NDE instrument for a free calibration and health check and turn around within one week.

TWO FREE OF CHARGE BATTERY SWAPS:

At the time of calibration we will check remaining useful life of the battery pack. We will assess battery performance and will provide a replacement battery if required.

GUARANTEED FAST REPAIR:

Should your ETHER NDE instrument fail then we will repair it and return it to you within two weeks guaranteed. Should we fail to do this, we will send you a free of charge loan instrument until we can complete the repair.

FREE OF CHARGE SOFTWARE UPGRADES:

At ETher NDE we have a policy of continual improvement and enhancement of our products. All EC instruments protected by ETHER COVER will qualify for FOC software upgrades whenever they become available guaranteeing that you have the most up to date and advanced version of your instrument.



ETHER NDE EQUIPMENT THAT YOU CAN COVER USING ETHER COVER:











At ETHER NDE we pirde ourselves on offering our customers the very best in product design, manufacture and customer care.

If you have any questions regarding ETHER COVER, please do not hesitate to contact us and we will endeavour to assist you.



Document number 5031: Issue 2